



Wesley J. Robertson, M.D., J.D., F.A.A.P.
Laura L. Weidenfeld, M.D., F.A.A.P.
Tresa Chakkalakkal, M.D., F.A.A.P.
Helen Yang, M.D., F.A.A.P.
Jack Ju, M.D.
Amber Hull, D.O.

.....
P 702 363 3000
F 702 363 3161
LasVegasPediatricDoctors.com

Sunshine Valley Pediatrics COVID-19 update:

Sunshine Valley Pediatrics is committed to maintain a safe and healthy workplace for our staff members and a safe and healthy environment for our patients during this time. We feel that we have a responsibility to our families to remain open to see patients and continue to provide the same pediatric healthcare that we have been providing to families over the past 25 years.

These are the current steps that have been put in place to ensure that our practice remains a safe place:

- 1) Sunshine Valley Pediatrics has no plans of closing our offices. There may be some scheduling adjustments in the coming weeks while we work out the most efficient ways to handle our patient load and increase office cleaning between visits. Our main priority is the health and welfare of our patients and their families.
- 2) The 2019-2020 illness season has been very severe. In addition to potential risks of the COVID-19 virus, this year our practice has seen one of the worst seasons in 25 years of Respiratory Syncytial Virus (RSV), Influenza A, Influenza B and Streptococcus (Strep Throat).
- 3) Due to the increased numbers of illnesses and severity of illnesses, we are instituting the following measure: All children with fevers will be limited to be seen during specific hours of the day. Beginning on March 23, 2020 we are instituting walk-in visits for ill children only between the hours of 8:30am-10:00am at our 9091 Post Road location only. We are still working out additional details, but our goal is to avoid having sick children with a fever in the office at the same time as well children, to the best of our ability. We are planning to allow for a period of time in both the morning and the afternoon for sick children with fever to be seen.
- 4) Sunshine Valley Pediatrics has separate waiting rooms for sick and well children at both of our offices. However, due to current conditions, we are designating separate exam rooms within the office in order to ensure that a well child does not enter into a room that a sick child has just exited. While we have always sanitized rooms between patients, this is an additional preventative measure so that healthy children who are being seen for medication refills, immunizations and routine well exams will not be exposed to any additional germs.

.....
SUMMERLIN:
7455 W. Washington Ave., #300
Las Vegas, NV 89128

SOUTHWEST:
9091 W. Post Road
Las Vegas, NV 89148



Wesley J. Robertson, M.D., J.D., F.A.A.P.
Laura L. Weidenfeld, M.D., F.A.A.P.
Tresa Chakkalakkal, M.D., F.A.A.P.
Helen Yang, M.D., F.A.A.P.
Jack Ju, M.D.
Amber Hull, D.O.

.....
P 702 363 3000
F 702 363 3161
LasVegasPediatricDoctors.com

5) If your child has a fever, let our staff know immediately and we will ask you to wait outside or move you into to an exam room as quickly as possible. This is being done to help prevent the spread of illness among our patients and will not impact your scheduled appointment or move your place in the queue to be seen by one of our physicians. Additionally, if your child is immunocompromised or has any medical conditions that require special care, please notify the office staff at the time of scheduling or upon checking in so that we can make the proper arrangements. If you prefer to check-in and wait outside of the office until our staff is able to room your child, please notify the office upon checking in.

6) Sunshine Valley Pediatrics is committed to maintaining a high standard of cleanliness within the office. In addition to our normal office cleaning practices, our staff will work diligently to minimize exposure to germs and provide a safe and sanitary healthcare environment.

7) We understand that many of our families are hurting and experiencing financial strain with all of the current closures in effect within Las Vegas. While our practice is contracted by your insurance to collect the copay/deductible at the time of the visit, Sunshine Valley Pediatrics will never turn away an ill child due to an inability to pay at the time of service. Please notify our staff so that they can provide you with a hardship agreement to sign and we can make arrangement for payment at a later date.

We appreciate all of our wonderful staff and families for riding out this period of uncertainty with us. We are working diligently to provide your family with the best pediatric healthcare possible. Thank you for trusting our office with the healthcare of your children. Please feel free to reach out to our office manager Natasha Zukovski with any questions or concerns you may have.

Sincerely,

Wesley J. Robertson, M.D., J.D., F.A.A.P.

.....
SUMMERLIN:
7455 W. Washington Ave., #300
Las Vegas, NV 89128

SOUTHWEST:
9091 W. Post Road
Las Vegas, NV 89148